Specific Program Document ("License SPD")

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2. Program Name: CA Automation Suite for Clouds

3. Specified Operating Environment

The CA Software's specifications and specified operating environment information may be found in the Documentation accompanying the CA Software, if available (e.g., a user manual, user guide, or readme.txt or notice.txt file). "Documentation" means (a) with respect to CA Software: only standard specifications, user documentation, and technical manuals and guides provided with the CA Software (some or all of which may be in English only) and (b) with respect to Maintenance and confirmation support: CA's external policies covering the scope and nature of Maintenance and confirmation support available to CA customers can be found at *http://www.support.ca.com.*

4. Licensing Model

The CA Automation Suite for Cloud is licensed by the number of Physical Sockets. A "Physical Socket" means an electrical component attached to a printed circuit board ("PCB") and electrically interconnects a central processing unit ("CPU") and PCB. A CPU is the specialized integrated circuit that executes binary programs and performs most logical functions or calculations. One physical CPU may have up to twelve (12) processing cores.

There are three base models which all include the pre-built content and workflows in all of the models to enable full flexibility of adoption of choices:

a) Automation Suite for Clouds Base Configuration – contains Service Catalog, Process Automation, Server Automation, Configuration Automation and content

b) Automation Suite for Clouds with Applogic Base- contains Service Catalog, Process Automation, Applogic and content

c) Automation Suite for Clouds Foundation- contains Service Catalog, Process Automation and content

- CA Server Automation program is included in the delivery of the CA Automation Suite for Clouds Base Model for use in server environments managed under CA Automation Suite for Cloud license. Use of this program with server environments not managed by CA Automation Suite for Clouds requires a separate license for additional fees.

- CA Service Catalog is included in the delivery of the CA Automation Suite for Clouds for all three base models.

- CA Configuration Automation program is included in the delivery of the CA Automation Suite for Clouds Base Model for use in server environments managed under CA Automation Suite for Clouds license. Use of this program with server environments not managed by CA Automation Suite for Clouds requires a separate license for additional fees.

- CA Process Automation Express program is included in the delivery of CA Automation Suite for Clouds for all three base models. The CA Process Automation Express is licensed in different editions, which authorize the use of the specified number of Agents and Connectors (the "Authorized Use Limitation"). This package includes two Orchestrators, all non-Premium Connectors, unlimited Agents and 75 Concurrent Processes per Orchestrator. Additional Orchestrators and Premium Connectors are available as an add-on option at additional cost.

  - "Agent" means a single installation of the agent software component of the CA Process Automation Express program on a specific operating system which can be identified as unique host identification on a physical or virtual hardware server.
  - "Orchestrator" means a single installation of the Orchestrator software component of the CA Process Automation Express program on a specific operating system which can be identified as unique host identification on a physical or virtual hardware server. This installation can be a stand-alone Orchestrator or as a node of a new or existing clustered Orchestrator.
  - "Connector" is the software program connecting the CA Process Automation Express program with specific named third party software or other CA software. For example, CA Process Automation Connector for CA Service Desk connects CA Process Automation Express with CA Service Desk. Each Connector may only be used to connect the CA Software with the specific named third party software or CA software program.
  - "Premium Connector" means an additional Connector not included with the CA Software for which CA charges an additional fee..
  - "Process instance" means a single copy of a Process definition that has been scheduled to run (Queued state), is running (Running state), or has completed running (Failed or Completed state) on a particular "Orchestrator".
  - "Concurrent Processes" means the number of CA Process Automation Process instances that are marked in the Running state within an Orchestrator at any given time.

- CA Applogic program is included in the delivery of the CA Automation Suite for Clouds with Applogic Base Model for use in server environments managed under CA Automation Suite for Cloud license which includes a Catalyst based Process Automation connector and content flows. Use of this program with server environments not managed by CA Automation Suite for Clouds requires a separate license for additional fees.

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6.4.1. CA confirms to Customer that: (a) it has the authority to grant Customer the rights and licenses mentioned herein and (b) for the period of 30 days after delivery of the CA Software and subject to the CA Software being used in an operating environment stated in the Documentation as supported by CA, the CA Software will materially conform to the specifications in the Documentation for such CA Software. If it is established that CA has breached the confirmation in subsection (b) above, CA's only obligation and Customer's exclusive remedy shall be for CA to, at its option, (1) use reasonable efforts to cure the defect in the CA Software; (2) replace the CA Software with CA Software that materially conforms to the specifications in the Documentation; or (3) terminate the CA Software license and arrange a pro rata refund of the fees that Customer has paid. Any refund of fees paid in accordance with the confirmation provisions herein will terminate the license of the affected CA Software.

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